

DOCKET NO. 10628ROUS01U (NORT10-00169)

Customer No. 33000

PATENT

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3/24/03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : Michael C.G. Lee  
Serial No. : 09/472,910  
Filed : December 27, 1999  
For : CALL FEATURES FOR AUTOMATIC CALL  
DISTRIBUTION SYSTEM  
Group No. : 2642  
Examiner : Q.H. Nguyen

**BOX CPA**  
Commissioner for Patents  
Washington, D.C. 20231

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MAR 14 2003  
Technology Center 2600

**STATEMENT OF NON-AUTHORIZATION TO CHARGE  
ADDITIONAL FEES WITH RESPECT TO CONTINUED  
PROSECUTION APPLICATION FILED CONCURRENTLY HERewith**

Dear Sir:

On August 16, 2002, A Power of Attorney or Authorization of Agent (including request to change correspondence address) and Statement Under 37 C.F.R. 3.73(b) was submitted to the United States Patent and Trademark Office in the above-identified matter. Copies of these documents are enclosed herewith. By virtue of this new Power of Attorney, all previous powers of attorney were revoked by the Assignee of this application.

The filing fee for this Continued Prosecution Application is not authorized to be charged to any deposit account.

Respectfully submitted,

DAVIS MUNCK, P.C.

Robert D. McCutcheon  
Registration No. 38,717

Date: 3/12/2003  
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**CERTIFICATE OF MAILING BY POST OFFICE EXPRESS MAIL**

Sir:

The undersigned hereby certifies that the following documents:

- 1) Continued Prosecution Application (CPA) Request Transmittal;
- 2) Petition for Extension of Time (1 mo) (in duplicate);
- 3) Check in the amount of \$110.00 for the extension filing fee;
- 4) Statement of Non-Authorization to Charge Additional Fees With Respect to CPA Filed Concurrently Herewith; and
- 5) Postcard receipt.

relating to the above application, were deposited as "Express Mail", Mailing Label No. EU983844903US with the United States Postal Service, addressed to Box CPA, Commissioner for Patents, Washington, D.C. 20231, on March 12, 2003.

Date: 3/12/03

Adura Zabet  
Mailer

Date: 3/12/2003

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## BOX NON-FEE AMENDMENT

Commissioner for Patents  
Washington, D. C. 20231

Sir:

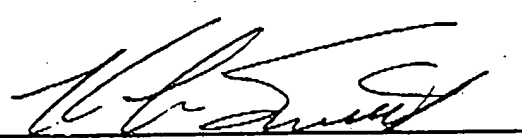
STATEMENT UNDER 37 C.F.R. 3.73(b)

Nortel Networks Limited, a corporation, states that it is:

The assignee of the entire right, title, and interest in the patent application identified above  
by virtue of:

An assignment from the inventor(s) of the patent application identified above. The  
assignment was recorded in the United States Patent and Trademark Office at Reel 010492, Frame  
0116, or for which a copy thereof is attached.

The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.

Date: 15-Aug-2002  
Kevin L. Smith, Reg. No. 38,620  
Senior IP Attorney